
Market Exit and Supplier of Last Resort

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SCHEDULE 19

Market Exit and Supplier of Last Resort

Version: 3.1

Effective Date: 4 November 2022

Domestic Suppliers	Mandatory
Non-Domestic Suppliers	Mandatory
Gas Transporters	Mandatory
Distribution Network Operators	Mandatory
DCC	Mandatory
Metering Equipment Managers	Mandatory
Non-Party REC Service Users	Mandatory

Change History

Version Number	Implementation Date	Reason for Change
0.1	N/A	Version for Summer 2020 publication
0.2	N/A	Version for December 2020 consultation
2.0	1 September 2021	Incorporating Consultation Responses
3.0	18 July 2022	Switching SCR Modification R0041
3.1	4 November 2022	R0036
MHHS V0.1	N/A	MHHS required changes: Draft for industry review
MHHS V0.2	N/A	MHHS required changes: Draft updated post industry consultation (change to info in comments only)
MHHS V0.3	N/A	Version Uplifted following CCAG Approval
MHHS V0.4	N/A	Published for Mop-Up 2 consultation. Note that no changes have been made to V0.3 approved by CCAG.

1 Introduction

- 1.1. This [REC Schedule](#) sets out the process with which a [Party](#) or [Non-Party REC Service User](#) must comply to enable an orderly exit from this [Code](#).
- 1.2. This includes:
 - (a) expulsion from this [Code](#) following an [Event of Default](#);
 - (b) considerations for [Parties](#) and [Non-Party REC Service Users](#) seeking to exit the [Code](#) voluntarily; and
 - (c) management of [Supplier of Last Resort \(SoLR\) Process](#) to facilitate the transfer of [Registrations](#) from the failed [Energy Supplier](#) to the [Replacement Supplier](#).
- 1.3. This [REC Schedule](#) must be read in conjunction with Clauses 16 and 17 of the [main body](#) of this [Code](#) which describe the instances where [Parties](#) may be expelled from the [Code](#).

2 Expulsion of Parties

- 2.1. As set out in Clause 17 of the [main body](#) of this [Code](#), a [Party](#) that holds an [Energy Licence](#) that requires it to be a party to this [Code](#) cannot be expelled from this [Code](#) unless the [Authority](#) has approved such expulsion.
- 2.2. Where a [Party](#) holds an [Energy Licence](#) that requires it to be a party to this [Code](#), the [REC Board](#) shall co-ordinate any proposed expulsion from this [Code](#) with any concurrent process under the other [Energy Codes](#) and/or any enforcement action by the [Authority](#).
- 2.3. Subject to Paragraphs 2.1 and 2.2, the [REC Board](#) may expel a [Party](#) from this [Code](#) by written notice to that [Party](#) where that [Party](#) is subject to an ongoing [Event of Default](#).
- 2.4. Where notice of expulsion is served on a [Party](#) pursuant to Paragraph 2.3, the [Code Manager](#) shall promptly confirm the expulsion (and the effective date of expulsion) to:
 - (a) all the [Parties](#);
 - (b) the code managers of any other [Energy Codes](#) to which the expelled [Party](#) is or was party;
 - (c) the [CDSP](#), where the [Party](#) being expelled is a [Gas Supplier](#), [Gas Transporter](#) or gas [Metering Equipment Manager](#);
 - (d) the [BSCCo](#) and the [DIP Manager](#), where the [Party](#) being expelled is an [Electricity Supplier](#), [Distribution Network Operator](#) or electricity [Metering Equipment](#)

Commented [SJ1]: Based on programme position that DIP Manager is a separate role to BSCCo. This notification allows the DIP Manager to remove access to the DIP

[Manager](#);

- (e) the [Switching Operator](#);
- (f) the [REC Service Providers](#) (if any) for which the expelled [Party](#) was formerly a [REC Service User](#); and
- (g) the [Authority](#).

3 Voluntary Exit by [Parties](#)

- 3.1. Subject to Paragraph 3.3, each [Party](#) shall be entitled to initiate its own withdrawal from this [Code](#) by giving notice in writing (known as a [Withdrawal Notice](#)) to the [Code Manager](#).
- 3.2. The [Withdrawal Notice](#) shall specify the time and date on which the [Party](#) wishes to withdraw from this [Code](#) (known as the [Withdrawal Date](#)), being not less than 28 days after the date of the [Withdrawal Notice](#).
- 3.3. A [Party](#) may not withdraw from the [Code](#) if, as at 17.00 hours on the day which is two (2) [Working Days](#) prior to the [Withdrawal Date](#):
 - (a) any sums accrued and payable under the [Code](#) remain, in whole or in part, to be paid by such [Party](#), including sums in relation to [Disputes](#) or [Performance Charges](#);
 - (b) such [Party](#) holds an [Energy Licence](#) which requires it to be a [Party](#);
 - (c) where such [Party](#) is an [Energy Supplier](#), it continues to be the [Registered Supplier](#) in respect of any [RMPs](#);
 - (d) where such [Party](#) is a [Distribution Network Operator](#) or [Gas Transporter](#), one or more Operational [RMPs](#) continue to exist in respect of its network; and/or
 - (e) where such [Party](#) is a [Metering Equipment Manager](#), it continues to be [Appointed](#) in respect of one or more [RMPs](#).
- 3.4. Following receipt of a [Withdrawal Notice](#) from a [Party](#), the [Code Manager](#) shall check that the [Party](#) is eligible to withdraw, as described in Paragraph 3.3. Where the [Party](#) is eligible to withdraw, the [Code Manager](#) shall accept the [Withdrawal Notice](#) and promptly notify the organisations listed in Paragraph 2.4 of the withdrawing [Party](#)'s intention to withdraw from the [Code](#) on the agreed [Withdrawal Date](#).
- 3.5. Where the withdrawing [Party](#) is a [REC Service User](#) for one or more [REC Services](#), the [Code Manager](#) shall notify the relevant [REC Service Provider](#)(s) of the withdrawing [Party](#)'s intention to withdraw from the [Code](#) on the agreed [Withdrawal Date](#).

3.5.A Where the withdrawing Party is an Electricity Supplier, Distribution Network Operator or Metering Equipment Manager, the Code Manager shall notify the DIP Manager of the withdrawing Party's intention to withdraw from the Code on the agreed Withdrawal Date.

3.6. Provided the requirements of Paragraph 3.3 are satisfied, with effect from the Withdrawal Date:

(a) the withdrawing Party shall cease to be a Party in accordance with Clause 17 of the main body of this Code; and

(b) the withdrawing Party shall cease to be a REC Service User for the REC Services for which it was previously a REC Service User.

3.7. Where the requirements of Paragraph 3.3 are not satisfied in respect of a Party, then that Party shall not withdraw from this Code, and Paragraph 3.6 shall not apply. If the Party still wishes to withdraw, it must serve another Withdrawal Notice and the requirements of paragraph 3.3 will be reassessed.

3.8. Where a Party withdraws from this Code in accordance with Paragraph 3.6, the Code Manager shall promptly confirm such withdrawal to the organisations listed in Paragraph 2.4.

4 Non-Party REC Service Users

4.1. REC Service Users that are also Parties shall cease to be REC Service Users in accordance with Paragraph 2 or 3.

4.2. Non-Party REC Service Users shall be entitled to terminate their access to the relevant REC Service by providing notification to the Code Manager in accordance with their Access Agreement.

4.3. The Code Manager shall ensure that any specific REC Service requirements have been met which enable the Non-Party REC Service User to withdraw, notify the relevant REC Service Provider(s) and ensure that access is withdrawn with effect from termination of the Access Agreements.

4.4. The decision as to whether RECCo should serve notice to terminate a Non-Party REC Service User's Access Agreement shall be a matter for the REC Board.

5 Supplier of Last Resort Process

5.1. This Paragraph 5 should be read in conjunction with the Energy Supply Licences which define the overall SoLR Process.

5.2. Where a Replacement Supplier is appointed in respect of premises, they shall

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Erroneous redlining as the numbering hasn't changed from current baseline

become, from the date and time set out in the [Last Resort Supply Direction](#):

- (a) responsible, for the supply of electricity and / or gas for the [RMP\(s\)](#) associated with those premises;
- (b) responsible for all obligations assigned to the [Registered Supplier](#) or its [Supplier Agents](#) as set out within the [Code](#); and
- (c) liable for all charges and benefits relating to the relevant [RMPs](#).

5.3. The [Replacement Supplier](#) shall provide to the [Code Manager](#) a plan for completing the following activities:

- (a) completing a [Switch](#) for all associated [RMPs](#), where this is required to enable the [Replacement Supplier](#) to fully onboard the impacted [Consumers](#) into its [Systems](#) and processes, following the initial transfer of responsibilities;
- (b) the appointment of all relevant [Supplier Agents](#) in accordance with the [Metering Operations Schedule](#) and [BSC](#), as applicable; and
- (c) the appointment of all relevant [Shippers](#) in accordance with the [UNC](#), for [Gas Suppliers](#) only.

5.4. For gas [RMPs](#), the plan described in Paragraph 5.3 shall align to the transfer rate proposed to the [Authority](#) prior to the [Last Resort Supply Direction](#) being made, where applicable.

5.5. The plan described in Paragraph 5.3 shall be provided to the [Code Manager](#) at least 5 [Working Days](#) prior to the commencement of the activities set out within Paragraph 5.3 and shall prioritise the transfer of [RMPs](#) associated with [Vulnerable Consumers](#).

5.6. The [Replacement Supplier](#) shall use reasonable endeavours to complete the requirements set out in Paragraph 5.3(a) to (c) as soon as possible after it has been provided with a [Last Resort Supply Direction](#) by the [Authority](#) and in any event within 3 months of the date that the [Last Resort Supply Direction](#) takes effect, or later date as agreed by the [REC Performance Assurance Board](#).

5.7. The [Code Manager](#) shall monitor each [Replacement Supplier](#) against the plan provided under Paragraph 5.3. Any concerns regarding the delivery of the plan shall be escalated to the [REC Performance Assurance Board](#) and / or the [Authority](#).

5.8. The electricity end-to-end [SoLR Process](#) shall reflect the interface table below:

Ref	When	Action	From	To	Interface	Means
5.8.1	At least 12 hours before the Last Resort Supply Direction becomes effective.	The Authority issues a Last Resort Supply Direction to Replacement Supplier(s) and informs relevant parties.	Authority	Replacement Supplier(s) Code Manager ; BSCCo ; DIP Manager SMDSP ; DTN Service Controller ; DNO .	Not defined	Email
5.8.2	Following receipt of the notification in 5.8.1.	Amend the Energy Company associated with the relevant Balancing Mechanism Units and DIP identifiers in accordance with the BSC .	BSCCo / DIP Manager		Internal process	N/A
5.8.3	Following receipt of the notification in 5.8.1.	Amend the SEC party identifier associated with the relevant MPIDs in accordance with the SEC .	SMDSP		Internal process	N/A
5.8.4	Following receipt of	Amend the Energy	DTN Service		Internal process	N/A

	the notification in 5.8.1.	Company associated with the relevant DTN gateway in accordance with the DTSA .	Controller			
5.8.5	As soon as reasonably practicable, following receipt of the notification in 5.8.1.	Raise a Switching Service Request to give effect to the SoLR event including revocation of the failed Energy Supplier's CSS security credentials.	Code Manager	Switching Operator	SoLR Switching Service Request	Switching Portal
5.8.6	Following receipt of the Switching Service Request in 5.8.5 and before the Replacement Supplier effective date.	Initiate revocation of the failed Energy Supplier's CSS security credentials in accordance with the CSS Schedule and terminate access to the Switching Portal .	Switching Operator		Internal Process	N/A
5.8.7	As soon as reasonably practicable, following receipt of the notification in 5.8.1.	Submit request to remove the failed Energy Supplier's access to EES , SDES , GDCC and ETTOS .	Code Manager	EES Provider ; SDES Provider ; GDCC Provider ;	Not defined	N/A

				ETTOS Provider		
5.8.8	Replacement Supplier effective date.	Failed Energy Supplier 's licence is revoked.	Authority		Internal process	N/A
5.8.9	At 00:00 hrs on the Replacement Supplier effective date.	Notify changed Market Participant Role and Energy Company association.	Code Manager	CSS Provider	Market Participant Role	CSS API
5.8.10	Following 5.8.9 where the message passes synchronous validation.	Amend Market Participant Role association to the Replacement Supplier .	CSS Provider		Internal Process	N/A
5.8.11	Following 5.8.10.	Notify change to Market Participant Role and Energy Company association has been made.	Code Manager	BSCCo ;	Not defined	N/A
5.8.12	As soon as reasonably practicable following 5.8.1 and within 4 Working Days	Send data in respect of all the Metering Points for which the failed Energy Supplier is Registered. Data provided shall reflect	DNO	Replacement Supplier	Method of communication agreed between the relevant DNO and Replacement Supplier	N/A

		the data sent to the Authority pursuant to Condition 6 of the Electricity Distribution Licences .				
5.8.13	As soon as reasonably practicable following 5.8.1.	Provide a plan to the Code Manager in line with Paragraphs 5.3 to 5.5	Replacement Supplier	Code Manager	Not defined	N/A
5.8.14	No later than 5 Working Days after 5.8.14.	Initiate individual Switch activities to transfer each Metering Point to the Replacement Supplier's MPID(s) .	Replacement Supplier	CSS	In accordance with the Registration Services Schedule	N/A
5.8.15	As soon as reasonably practicable following 5.8.1, where the incumbent Metering Equipment Manager is not being retained.	Appoint the Metering Equipment Manager and update ERDS in accordance with the Metering Operations Schedule	Replacement Supplier	MEM ERDS	In accordance with the Metering Operations Schedule	N/A

5.9. The gas end-to-end [SoLR Process](#) shall reflect the interface table below:

Ref	When	Action	From	To	Interface	Means
5.9.1	At least 12 hours before the Last Resort Supply Direction becomes effective.	The Authority issues a Last Resort Supply Direction to Replacement Supplier(s) and informs relevant parties.	Authority	Replacement Supplier(s) Code Manager ; CDSP ; SMDSP ; DTN Service Controller.	Not defined	Email
5.9.2	Following receipt of the notification in 5.9.1.	Initiate discussions with the relevant Gas Supplier to facilitate activities required in accordance with the UNC .	CDSP		Internal process	N/A
5.9.3	Following receipt of the notification in 5.9.1.	Amend the SEC party identifier associated with the relevant MPIDs in accordance with the SEC .	SMDSP		Internal process	N/A
5.9.4	As soon as reasonably practicable, following receipt of the notification in 5.9.1.	Raise a Switching Service Request to give effect to the SoLR Process event including revocation of the failed Energy Supplier's CSS security credentials.	Code Manager	Switching Operator	SoLR Switching Service Request	Switching Portal

5.9.5	Following receipt of the Switching Service Request in 5.9.4 and before the Replacement Supplier effective date.	Initiate revocation of the failed Energy Supplier 's CSS security credentials in accordance with the CSS Schedule , terminate access to the Switching Portal and allow the Replacement Supplier to access the Energy Supplier Loss Notification and Cancellation Report for the impacted MPIDs .	Switching Operator		Internal Process	N/A
5.9.6	As soon as reasonably practicable, following receipt of the notification in 5.9.1.	Submit request to remove the failed Energy Supplier 's access to GES , and ETTOS .	Code Manager	GES Provider ; ETTOS Provider	Not defined	N/A
5.9.7	Replacement Supplier effective date.	Failed Energy Supplier 's licence is revoked.	Authority		Internal process	N/A
5.9.8	As soon as reasonably practicable following 5.9.1 and within 4 Working Days	Send details of all Data Items in respect of all the Supply Meter Points in respect of which the failed Energy Supplier is Registered.	GES Provider	Replacement Supplier	Not defined	N/A
5.9.9	As soon as reasonably	Provide a plan to the Code	Replacement	Code Manager	Not defined	N/A

	practicable following 5.9.1.	Manager in line with Paragraphs 5.3 to 5.5	Supplier			
5.9.10	No later than 5 Working Days after 5.9.10.	Initiate individual Switch activities to transfer each Metering Point to the Replacement Supplier's MPID(s) .	Replacement Supplier	CSS	In accordance with the Registration Services Schedule	N/A
5.9.11	As soon as reasonably practicable following 5.9.1, where the incumbent Metering Equipment Manager is not being retained.	Appoint the Metering Equipment Manager and update the CDSP (via the Shipper) in accordance with the Metering Operations Schedule .	Replacement Supplier	MEM Shipper	In accordance with the Metering Operations Schedule	N/A
5.9.12	Following confirmation that all Supply Meter Points have transferred from the failed Energy Supplier's MPID and the gas Market Participant Data has been updated by the CDSP .	Update Market Participant Data to in accordance with the Switching Data Management Schedule	Code Manager	CSS Provider	Market Participant Role	CSS API
5.9.13	Following 5.9.12 where the message passes synchronous validation.	Update Market Participant Data .	CSS Provider		Internal Process	N/A
5.9.14	Following 5.9.13.	Notify change to Market Participant Role and Energy Company association has been made.	Code Manager	CDSP	Not defined	N/A

6 Reporting

- 6.1. Where the [Switching Operator](#) receives a request from the [Authority](#) to notify it of the number of [RMPs](#) registered to a specific [Energy Supplier](#), it shall provide the Failed Supplier Report to the [Authority](#) within 5 hours.